



**CETUSA**  
Council for Educational Travel, USA

## **Trainee/Internship Program Offer**

### **(11025) Front Office Program – Austin, TX**



**Hours:** 32-40 hours per week

**Compensation:** \$15.00-\$17.00 per hour

**Number of Position Offered:** 1

**Housing:** 2-week temporary stay

#### **Host Company Description:**

Located in the upscale Domain shopping and entertainment district of Austin, Texas, this luxurious hotel offers elegant accommodations, and access to high-end shopping, dining, and a vibrant nightlife. Austin is known for its music scene, diverse population, and innovative spirit, and referred to as the “Live Music Capital of the World.” With many parks, lakes, and hiking trails, it’s perfect for both city-lovers and nature enthusiasts.

#### **Position Description:**

- Train with all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

#### **Applicant Qualifications:**

- To apply for an **internship** program, you must be a **Hospitality/Tourism Management** student OR a recent graduate starting the program within 12 months of graduation.
- To apply for a **trainee** program, you must hold a **Hospitality/Tourism Management** degree and at least 1 year of work experience OR be a career professional of 5 or more years in related field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing, and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

#### **How to Apply:**

1. Submit a professional resume with a professional photograph
2. Indicate availability dates (start and end dates)
3. Indicate this offer number and title