



CETUSA
Council for Educational Travel, USA

Trainee/Internship Program Offer

(11020) Front Office Program – Austin, TX



Hours: 32-40 hours per week
Compensation: \$15.00-\$17.00 per hour
Number of Position Offered: 3
Housing: 2-week temporary stay

Host Company Description:

Located in downtown Austin, Texas, this 4-star property offers striking views of the big city and includes 600 guest rooms, a rooftop pool, a signature restaurant, and two bars. Austin is home to a large country music scene and is also surrounded by beautiful natural parks and lakes—a fantastic place to experience American culture and the natural beauty of the Southern United States.

Position Description:

- Train with all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

Applicant Qualifications:

- To apply for an **internship** program, you must be a **Hospitality/Tourism Management** student OR a recent graduate starting the program within 12 months of graduation.
- To apply for a **trainee** program, you must hold a **Hospitality/Tourism Management** degree and at least 1 year of work experience OR be a career professional of 5 or more years in related field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing, and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

How to Apply:

1. Submit a professional resume with a professional photograph
2. Indicate availability dates (start and end dates)
3. Indicate this offer number and title