



CETUSA
Council for Educational Travel, USA

Trainee/Internship Program Offer

(11016) Front Office Program – Erie, PA



Hours: 32-40 hours per week
Compensation: \$15.00-\$17.00 per hour
Number of Position Offered: 1
Housing: 2-week temporary stay

Host Company Description:

Nestled in the quaint community of Erie, Pennsylvania, this waterfront host company has stunning views of Lake Erie! It is close to Presque Isle State Park, which offers stunning views and recreational activities. Erie has a diverse heritage reflected in its architecture and neighborhoods, and its small-town charm makes it a unique place to visit or live.

Position Description:

- Train with all aspects of front office operations, reservation system, guest registration process
- Learn hotel and brand guest service standards
- Learn how to upsell guest rooms and promoting hotel services
- Advance management skills and supervisory duties

Applicant Qualifications:

- To apply for an **internship** program, you must be a **Hospitality/Tourism Management** student OR a recent graduate starting the program within 12 months of graduation.
- To apply for a **trainee** program, you must hold a **Hospitality/Tourism Management** degree and at least 1 year of work experience OR be a career professional of 5 or more years in related field.
- Applicants with hotel management work experience preferred
- Fluent in English (reading, writing, and speaking skills)
- Must be friendly, outgoing, organized, self-reliant, efficient and have computer skills

How to Apply:

1. Submit a professional resume with a professional photograph
2. Indicate availability dates (start and end dates)
3. Indicate this offer number and title